

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 27th day of January' 2025

C.G.No.131/2024-25/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Sri. K. Nagendra Babu & Others, D.No. 3-2-630/1,
Sri Jambavantha Nagar, Ruparampet Street, Badwel,
Kadapa Dist.

Complainant

AND

1. Dy. Executive Engineer/O/Badwel
2. Executive Engineer/O/Mydukur

Respondents

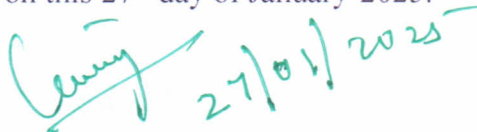
This complaint came up for final hearing before this Forum through video conferencing on 21.01.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

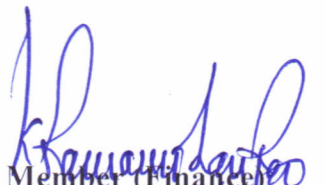
ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.09.2024 at Badwel stating that in their area they are suffering with low voltage issue.

02. The said complaint was registered as C.G.No.131/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they replaced the damaged conductor with new one and solved the low voltage problem.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submitted that on receiving the complaint, they replaced the damaged conductor with new one and solved the low voltage problem. The complainant issued letter of satisfaction admitting that their low voltage problem is solved. Recording the satisfaction of the complainant, since the purpose of the complaint is served, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 27th day of January'2025.


CHAIRPERSON


Member (Finance)
27/01/2025


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents


Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, SriramachandraNagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.


27/01/2025